## **Group Fitness Reservation Guidelines:**

To ensure participants receive one-on-one attention from the instructor and there is enough equipment, we ask participants to reserve a spot for class beforehand. Once capacity has been reached, the class will be closed for reservations unless cancellations are made.

- Reservations for classes can be made as far as two weeks in advance and up to 1 hour before the class start time via the self-service website or the MemberMe iPhone app.
- Reservations within one hour of the class start time can be made by calling the Member Services Desk or in-person at the Member Services Desk.
- If you know you won't be able to make a reservation, please cancel as soon as possible to open your spot for another participant. Reservations can be cancelled up to 15 minutes before class on the self-service website or the MemberMe iPhone app.
- You will be marked as "No Show" if you reserve a spot for class, and do not show up for the class. A class will be deducted from your Group Fit Pass if marked as a "No Show."
- If you are set up to receive 'Session Reminders', you will receive an email and/or text message reminder 24 hours before the class.

## Making a reservation for a Group Fitness Class on the Self-Service website

- 1. Go to <u>www.westerntc.edu/wellness</u>.
- 2. Click <Log-in> under the 'Wellness Links' on the right side of the screen.
- 3. Enter Username and Password. If the Self-Service option has not been set up. Please contact the Member Services Desk 608-785-9443 or <u>wellnesscenter@westerntc.edu</u>.
- 4. Click on **<Schedule>**.

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5. Click on **<Group Fitness>**. All classes scheduled for the next 2 weeks should be listed. Use **'Search Filters'** to search by day or time.

6. Click **<Book Me>** for the class you want to make a reservation for.

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	Book Me	11:45 AM - 12:15 PM	Coleman - 131	Group Fitness	Express - Strength	12

7. Click **<Book Session>** to confirm.

## Canceling a reservation for a Group Fitness Class on the Self-Service website

- 1. Go to <u>www.westerntc.edu/wellness</u>.
- 2. Click <Log-in> under the 'Wellness Links' on the right side of the screen.
- 3. Enter Username and Password.
- 4. Click on **<Cancel>**.

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